Work Requirements Verification Options

251203B

Technology	Example state adopting this approach	Sample vendors
Web reporting portal	Arkansas (2018) Michigan (2020)	Multiple companies were involved in Arkansas' web portal including, it is thought, <u>Finserv</u> .
Phone reporting	New Hampshire (2019)	Conduent administered contact center services. (Arkansas also allowed phone reporting of hours for non-web users.)
Matching to official databases	Kentucky (2018)	These systems link to sources such as the National Directory of New Hires, or tax/payroll databases to confirm work earnings
Matching to commercial databases (established)	<u>Nevada</u> (2024)	Companies like Equifax gather personal data which can be interrogated to find a person's work status. <u>Learncloud</u> does the same for studying records.
Matching to commercial databases (startups)	Missouri (2025)	Steady (which shuttered in 2025) attempted to aggregate gig workers' earnings across platforms. Plaid allows bank accounts to be externally checked. Truework compiles income verification data typically for credit applications.
Adapted case management tools	Louisiana (2023)	Gainwell runs Medicaid services which could include verification tools.
AJC tracking	Georgia (2023)	<u>Maximus</u> is among multinational providers of case management tools used by Jobcenters.